

JOB DESCRIPTION

BITS- HR-JD-F03		
Rev. No.	00	
Issue No	01	
Issue Date	08-Jan-25	

Position	Admissions Counsellor
Level	Assistant
Appointment	Full-time, Contractual
Reporting to	Dy Manager - Admissions
Department	Admissions
Location	Hyderabad, India
About BITS-Pilani Dubai	BITS Pilani, Dubai Campus (BPDC) is the international campus of Birla
Campus	Institute of Technology and Science, Pilani, India and is located at the
(https://www.bits-	Dubai International Academic City. Set up in the year 2000, it is among
pilani.ac.in/dubai/)	the pioneer institutions in Dubai, offering high-quality engineering, technology and management education. It attracts a diverse student population from UAE, other GCC countries, Asia, Africa and the Far East.
	BPDC is approved by the University Grants Commission and Ministry of Human Resource Development, Government of India and by the Knowledge and Human Development Authority (KHDA), Government of Dubai.
	BITS Pilani has been granted the status of "Institute of Eminence" by MHRD, Government of India.
	BITS Pilani, Dubai Campus has been awarded a 5-star rating by the Knowledge and Human Development Authority (KHDA) in partnership with QS in 2022, recognizing our excellence in teaching, research, employability, and internationalization.
	BPDC offers B.E, BBA, M.E., M.B.A. and Ph.D. programmes in various engineering and allied disciplines, with nearly 1500 students from over 20 countries. The dynamic and vibrant campus has modern infrastructure and teaching/research facilities that enables BPDC to deliver a well-rounded education in an international environment by highly qualified faculty. Smart classrooms, cutting edge laboratory facilities with the latest equipment, a 24/7 Creative Laboratory, and high-definition video conferencing facilities that connects BPDC with the campuses in India are some of the value-added features of BPDC. The Practice School, an internship program embedded in the course structure organized in partnership with over 400 companies, facilitates industry attachment for students in preparation for their future careers.

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DDDC	PPDC
BPDC as a preferred	BPDC provides an inclusive and supporting environment where you can
workplace	grow your professional and personal self. BPDC is the place for you if
	you have the passion to make a difference.
Institutional	Act at all times in accordance with the BITS Pilani Dubai Campus's
Responsibilities and	approved code of conduct.
Accountabilities	Work in accordance with BPDC's policies and procedures including
	following safe work practices for self and others.
	Proactively work towards achieving individual and team goals, whilst
	demonstrating BPDC's values and behavior.
	Actively engage in and embrace professional development
	opportunities.
	 Undertake any reasonable tasks as directed.
Job Purpose	Responsible for promoting the institute, engaging with prospective
l al posc	students, and driving the admissions process. The role is based in
	Hyderabad, India and involves representing the institute at
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	recruitment events across India , telemarketing to generate and
	convert leads, providing personalized guidance to students, assessing
	applications, and building relationships with key stakeholders. The
	Admissions Counsellor works collaboratively with the admissions team
	to achieve enrolment targets and ensure a seamless admissions
	student.
Key Responsibility Areas	Responsible for Recruitment and Outreach Responsible for Recruitment and Outreach Responsible for Recruitment and Outreach
	 Represent the university at high schools, college fairs, virtual sessions, and other recruitment events to promote
	the institution's programs and values.
	 Engage prospective students and families by providing
	detailed information on programs, scholarships, financial
	aid, and admissions processes.
	Build and nurture relationships with high school counselors,
	community organizations, and other influencers to enhance university visibility and attract diverse applicants.
	 Generate leads through targeted outreach activities to
	increase enrollment numbers.
	Responsible and accountable for Telemarketing and Lead
	Conversion
	 Conduct telemarketing campaigns to engage prospective
	students and follow up on inquiries and leads.
	 Provide personalized guidance and build rapport with prospective students over calls and virtual platforms.
	 Strategize and execute lead conversion activities to
	maximize enrolment numbers.
	 Maintain and update lead databases, ensuring accurate
	tracking of engagement and conversion metrics.

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	 Responsible and accountable for assessing eligibility i.e. determining whether applicants meet academic, program-specific, and other criteria set by the institute. Assist in creating admissions collaterals, including brochures, promotional kiosks, presentations, and digital content. Ensure promotional materials effectively communicate the university's offerings and unique value proposition Assist in any other institutional tasks as requested by the leadership
Competencies Required	 Target-oriented mindset with a proven ability to achieve enrolment goals. Adaptability to work in a dynamic and fast-paced environment. Ability to build and maintain relationships with diverse internal and external stakeholders. Strong interpersonal and communication skills, with a focus on customer engagement. Telemarketing expertise, with the ability to handle high volumes of calls effectively. Proficiency in CRM tools and MS Office applications. Organizational skills and ability to manage multiple priorities and deadlines.
Educational qualification	Bachelors in Marketing, Communications, Business, or a related field
Experience	 2-4 years of experience in admissions, telemarketing, or student recruitment, preferably in a higher education setting. Proven experience in lead generation and conversion activities. Experience in public speaking or event coordination is an advantage.
Remuneration	Fixed Consolidated Salary, Commensurate with qualifications and experience

Interested candidates meeting the above qualifications and experience must apply online at http://universe.bits-pilani.ac.in/dubai/careers by **January 23, 2025**. Shortlisted candidates will be required to submit relevant documents. No enquiries will be entertained. Multiple applications will be summarily rejected.