



Birla Institute of Technology & Science, Pilani

Pilani Campus (An Institution of Eminence)

JOB DESCRIPTION

About BITS, Pilani	Birla Institute of Technology & Science, Pilani has been declared as an "Institution of Eminence Deemed to be University" by the Central Government of India in exercise of the power conferred under Section 3 of the UGC Act 1956 and is a renowned science and technology institute with its headquarter located in Pilani, Rajasthan, India. In addition to Pilani, BITS Pilani has campuses in Dubai, Goa, Hyderabad and Mumbai.
Industry	Higher Education
Job Type	Regular
Post/Job Title	Senior Technician
Reporting to	FIC - IPC
Will also work very close with	Relevant Internal & External Stakeholders.
No of positions	One
Job Location	Pilani
Principal Responsibilities	<ol style="list-style-type: none">1. Troubleshoot Network related issues2. Installations of Servers, Laptops and Desktops3. Attend to call from different department for servicing of Computers, Laptops & Printers4. Should monitor Complaint Management System, allot complaints to respective technicians and follow-up till the complaint closure5. Maintain accurate records of network configurations, issues, and resolutions. Document changes and updates to network infrastructure.
Qualification and Experience	<ul style="list-style-type: none">• Technical Graduate in Computer Science/IT/Electronics with 3 years of minimum experience or Science Graduate with minimum 5 years of relevant experience.• Should not be above 40 years of age as of 1st Sept 2024. <p>" The Director may, however, consider extraordinary circumstances for modifying the age limits. Age limits prescribed for the posts are not applicable for regular employees of the Institute."</p>
Other Skill and Ability Requirements	This is not a conventional 9 to 5 role and will require someone with a flexible approach to the tasks involved, in order to embrace the full scope of the role. The candidate: <ul style="list-style-type: none">• Should have the required technical knowledge, a computer literate• Must be a team player/good communicator• Flexible and willing to work extra hours as and when required
Remuneration	Suitable candidate will be placed in Level 5 with a minimum pay of Rs. 29200/- per month plus DA & other benefits as per Institute Norms.